



We would love to chat with you about how we could work together. Contact our Community Engagement Team on:

📞 1800 865 229

✉️ [welcome@myplanmanager.com.au](mailto:welcome@myplanmanager.com.au)

🔗 [myplanmanager.com.au/providers/](https://myplanmanager.com.au/providers/)



Working with My Plan Manager means your clients are our clients. We support you to support them.



## A WORD FROM OUR PROVIDERS...

*I have always found My Plan Manager to provide excellent customer service and pay my invoices fast. If there are any problems, they have always been resolved quickly and easily with a friendly phone call. As a non-registered provider I can highly recommend MPM.*

**- Honora J.**

*From day one they were helpful, courteous, and had no hesitation in stepping me through what was required to assist me to invoice, as a new biller. I assist two participants who are with My Plan Manager, one being vision impaired, who doesn't use technology. He can call My Plan Manager and have his questions/queries addressed promptly, with well-informed staff happy to help. It removes a great deal of stress. Highly recommend this team for plan management.*

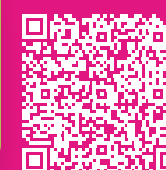
**- Heidi L.**

*As a health professional I have worked alongside a number of service providers for my NDIS clients. My Plan Manager has been the standout insofar as prompt communication and payment, making them an attractive prospect to health professionals and in doing so benefiting the clients as well.*

**- Dion R.**

2021/1.1

Everything we do has our clients in mind, including their goals and how we can assist them to get there – together with you.



[myplanmanager.com.au](https://myplanmanager.com.au)





## EMPOWERING PEOPLE WITH DISABILITIES

Our mission is to create an inclusive Australia where everyone has the opportunity to reach their full potential.

For people with disabilities, this includes having choice and control over their budget and supports.

### OUR VALUES

At My Plan Manager, we have a strong commitment to our values. These are values that we aspire to reflect in our actions as a business and as individuals. We are passionately dedicated to being:



Kind



Genuine



Innovative



Inclusive



## KINORA COMMUNITY

We know the NDIS can be hard work, and support is essential. That's why we created Kinora, a safe and free online community where you can connect

with others in the disability community, ask questions and get the answers you need.

Join at [kinora.com.au](https://kinora.com.au)



# WHY CHOOSE TO WORK WITH MY PLAN MANAGER?



### We're The Leading Plan Manager

My Plan Manager is one of Australia's first plan management services. We are also Australia's largest plan manager, which means our team of experts have the experience and know-how to help your clients get the most out of their NDIS plans.



### Prompt Payment

MPM pays the majority of invoices within 3 working days of receipt. This means your clients worry less about their budgets and can focus on getting the services and supports they need.



### New Provider Portal

Log in to see all your invoices and track them through the payment process. You can also submit your invoices directly through the portal, either by uploading the file, or generating your invoice in the platform by typing the details into our e-invoice feature.



### NDIS Navigation

Most service providers we work with are not registered with the NDIS. Many are new to the disability sector. We can help you learn how to navigate the NDIS, use the price guide and format your invoices for faster payment.



### Specialised Regional Teams

With My Plan Manager, you are not limited by geography. We operate right across Australia with teams who know your local area.



### We Support You to Support Your Clients

Your clients are our clients. Everything we do is with them in mind, including their goals and how we can support them to get there – together. Your clients are in caring, supportive hands when you refer them to us for plan management.