



Help your clients to make the switch to My Plan Manager today!

**If they're not satisfied with their existing plan manager,
there's an easier way.**

Are your clients satisfied with their existing plan manager?

If not, they have every right to change – and the great news is, they can switch any time, and with zero out-of-pocket cost to them.

It's simple to switch to My Plan Manager

Did you know that 92 per cent of clients who switch to My Plan Manager, stay with My Plan Manager?

If your clients want to make a change, they (or an authorised representative) just need to call us on 1800 934 170, and we'll help them out. It's a really simple process, and it only takes a few minutes.

Once we've had a chat with them (and ticked a few necessary boxes), we can support them or their representative to let their existing plan manager know they're switching – we'll even set them up with an email they can send straight through.

To switch today, all they need to do is call 1800 934 170.

Refer a client to My Plan Manager

We welcome new client referrals, and our fast turnaround time means we can usually connect participants within 24 hours of receiving a completed service agreement – if plan management is included in their National Disability Insurance Scheme (NDIS) plan.

There's three simple ways a client can join My Plan Manager:

- 1.** Online sign up at www.myplanmanager.com.au/join.
- 2.** Call My Plan Manager on **1800 934 170** from 8am-6pm, Monday to Friday.
- 3.** Fill out our [service agreement](#) online, or print it and complete it by hand, then email it to enquiries@myplanmanager.com.au. You can assist your clients to fill the form out, and you can also send it to us on their behalf.

Feedback from our clients

My Plan Manager was one of the first plan management services in Australia. Today, as the largest and most experienced provider in the market, we lead the sector nationally, while engaging local area experts to meet the individual needs of clients across the country.

But don't just take our word for it – here's some recent feedback from our clients.

"It is so easy with My Plan Manager – great communication, invoices paid on time, easily accessible, just a wonderful service. I am completely at ease knowing they are overseeing the plan. Highly recommend."

"Great customer service, which is absolutely vital. Thank you."

If you'd like to learn more from those who know us best, why not read our reviews on [Google](#) and [Clickability](#).

We're here to help

If you have any questions, you can email us at enquiries@myplanmanager.com.au or call us on 1800 861 272 from 8am-6pm, Monday to Friday.