MY Plan Manager

Our NDIS experts in your pocket

Knowing what funding you have, how much you've spent, what you've spent it on, and how much is left in your budget – these are important parts of life for every National Disability Insurance Scheme (NDIS) participant.

That's why we created our client portal. It's like having My Plan Manager's team of experts right there with you – 24 hours a day, seven days a week.

A digital platform that displays a clear, convenient, real-time picture of your NDIS budget and gives you more control over your plan funding and spending, our secure client portal can be accessed at your desk (web) or on the go (app).

It's available to all My Plan Manager clients, and you can grant access to others (like support coordinators and family members) if you want to.

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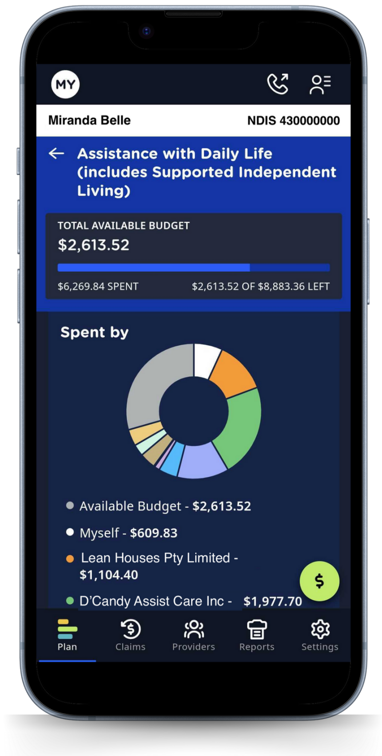
How will it help me?

Through the client portal you can:

- View your NDIS budget
- Submit invoices and claims for reimbursement
- Receive alerts when payments are processed
- Track your spending
- Stay in control – receive spending limit notifications by SMS
- Generate monthly reports at the click of a button

You can also contact us directly through the mobile app by pressing ‘click to call’ or by requesting a call back.



Getting started

Once you’re set up as a My Plan Manager client, you can access our client portal and start using it straight away. Just enter the email address on your user account and you’ll receive an SMS code or an email with a link. All you need to do is enter the code or follow the link and access to your information will be unlocked.

We’re here to help

If you have any questions, be sure to contact our friendly team. You can email us at enquiries@myplanmanager.com.au or call us on 1800 861 272 from 8am-6pm (SA time), Monday to Friday.